macOS: Setup Your Mac Device

🕐 10 Jul 2025   👍 56 people found this article useful

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| Return (https://digitalondemand.pfizer.com/solution/140512114401110?appid=7169)	Step 3 (https://digitalondemand.pfizer.com/solution/200126121005810?appid=7169)
🏠 (https://digitalondemand.pfizer.com/solution/140512114401110?appid=7169)	💻 » 💻 (https://digitalondemand.pfizer.com/solution/200126121005810?appid=7169)
Return to main page	**Transfer data to your replacement Mac device**

Prerequisites:

- You have read and understand the macOS: Minimum Requirements (solution.aspx?id=200123155607677)
- You have read and understand the Pfizer's End User License Agreement for Mac Devices (solution.aspx?id=200123132015812).
- The device is connected to the internet.
- You have your Pfizer password (if you do not remember your Pfizer password, visit password.pfizer.com (https://password.pfizer.com/) to reset it prior to setting up your new Mac)
  ⛔ *CAUTION:* Your local Mac computer login password is not synced with your Pfizer password, unless you have **Jamf Connect** 🔄 installed on the Menu Bar and configured during your Mac setup. Changing the password via password.pfizer.com (https://password.pfizer.com/) should trigger Jamf Connect to **sync passwords** in the next 60 minutes on the Mac.
- You have properly setup PingID (solution.aspx?id=230119141925107)beforehand.

📎 *NOTE:* If at a Pfizer site, you can select PWLAN and enter your Pfizer credentials to continue. You can also use a mobile hotspot or ethernet connection.
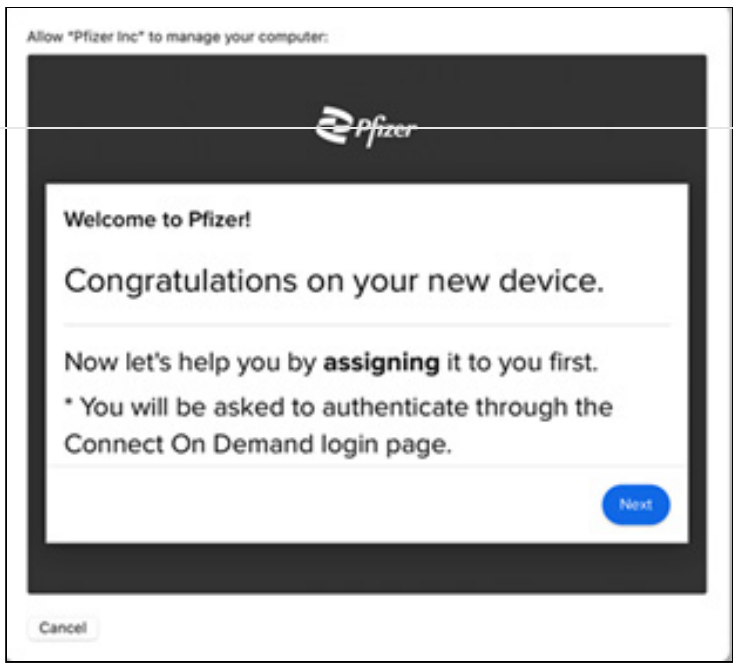
- **Click here for Manual mac Enrollment (solution.aspx?id=240620113018837) instructions.**
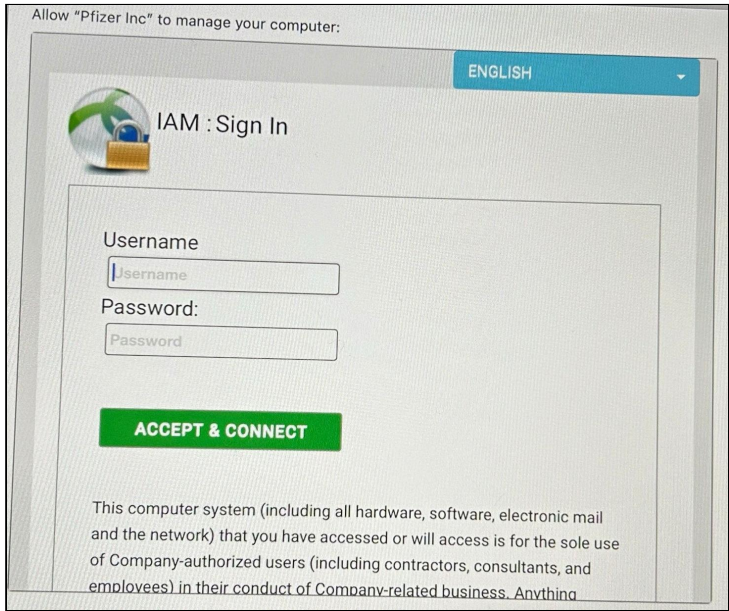
Automated Mac Enrollment

1. After powering-on your new Mac and giving it network access, you are able to enroll your Mac to Pfizer automatically during the activation setup.
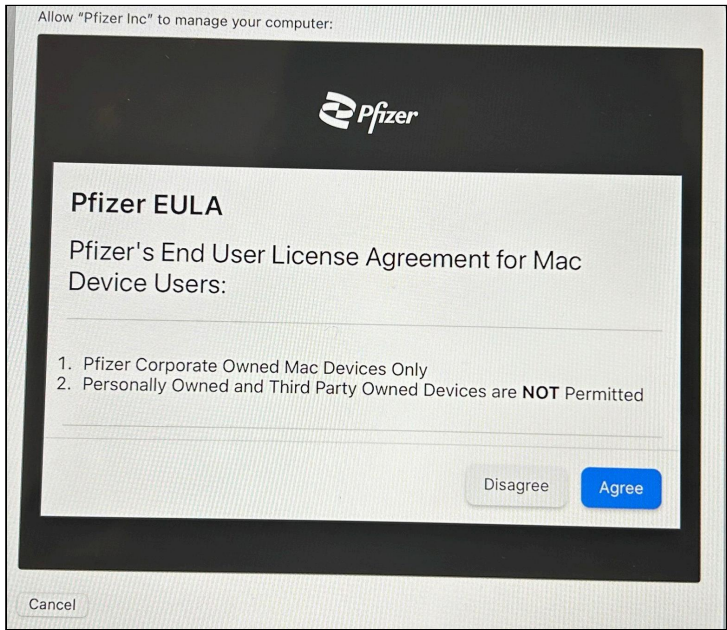2. Click **Continue** when the dialog **Remote Management** displays.
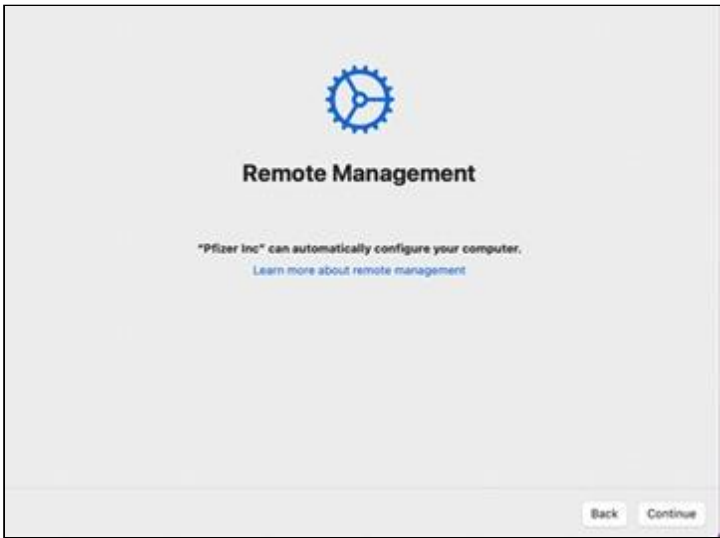
3. Click **Next** on the Welcoming Message.

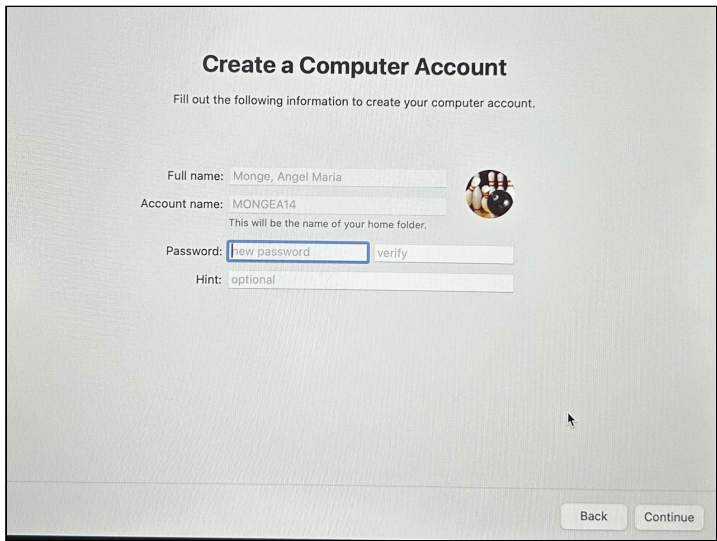4. Authenticate to Pfizer through **PingID**.

5. Read the Corporate EULA. Click **Agree** to continue.

6. Create your local Mac account. Your Mac's local password must meet Pfizer's complexity criteria as shown at the image below.

7. Pfizer recommends turning on location services for to have your time zone, date and time set automatically on your Mac. Pfizer does not have access to your location.
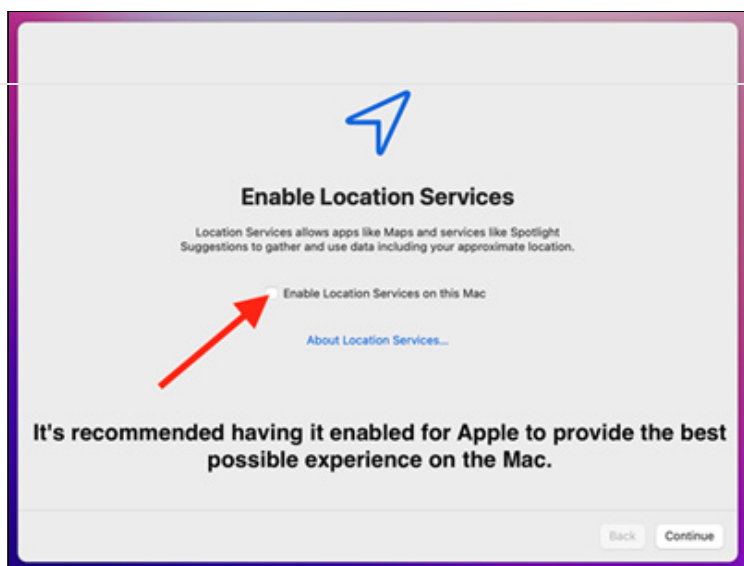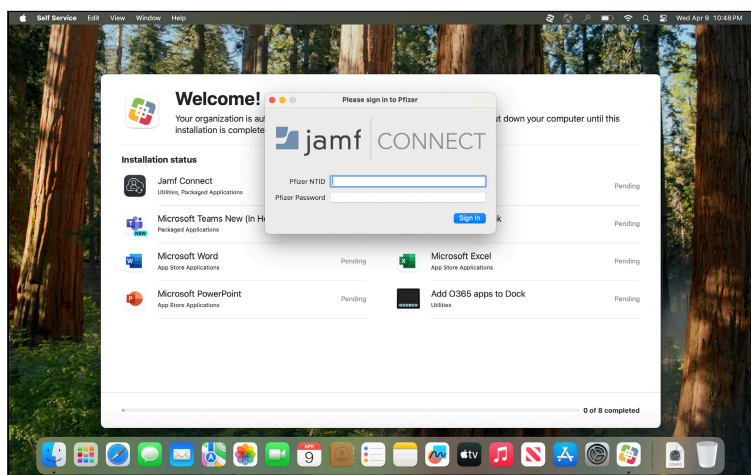
8. Finally, after a few seconds the final installation dialog box displays.
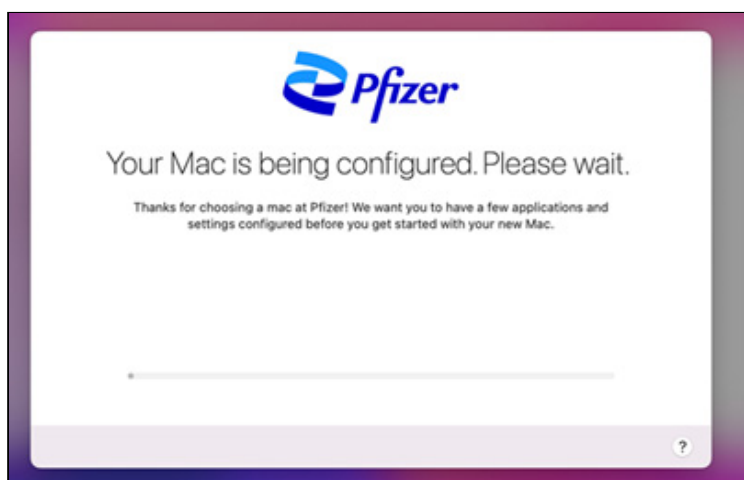
9. That is it. Congratulations on your new Mac!
10. After Enrollment, Launch **Self Service** application to install recommended apps e.g. Jamf Connect, O365 applications.
11. Enter your Pfizer account credentials (**Pfizer Network ID & Password**) when prompted by Jamf Connect and select **Sign In**.

12. Jamf Connect automatically identifies if your local Mac password matches your Pfizer credentials while syncing your passwords.

- If your local Mac password differs from your Pfizer credentials, enter your local Mac password and click **sync**.
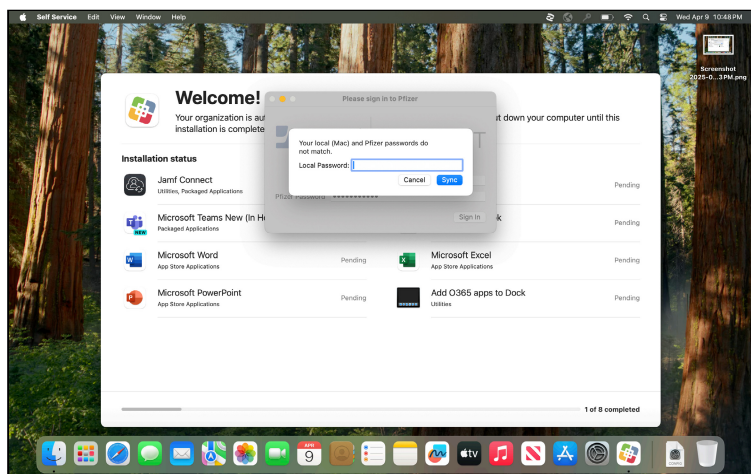
🔗 **NOTE:** This is the last time your local Mac password is required. After the sync is complete, your login password for your Mac remains the same as your Pfizer account password.

Good news - your passwords are now synced!

- Your local Mac password is no longer required.
- Use your Pfizer credentials the next time you login to your Mac.
  ⛔ *CAUTIONS:*

- Upon restarting your MacBook, you are prompted to enter your Pfizer password credentials to log in. If you have multiple profiles on your machine, you may need to click **Connect** to sync your Pfizer credentials to the desired profile.
- If your Pfizer password expires and/or is changed, the JAMF connect tool prompts you to resync your passwords following this same process.

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